

Redeeming your Silver or Gold Pass Tickets

Please start at our Box Office page from the LVA website

<https://www.lasvegasacademy.net/general-8>

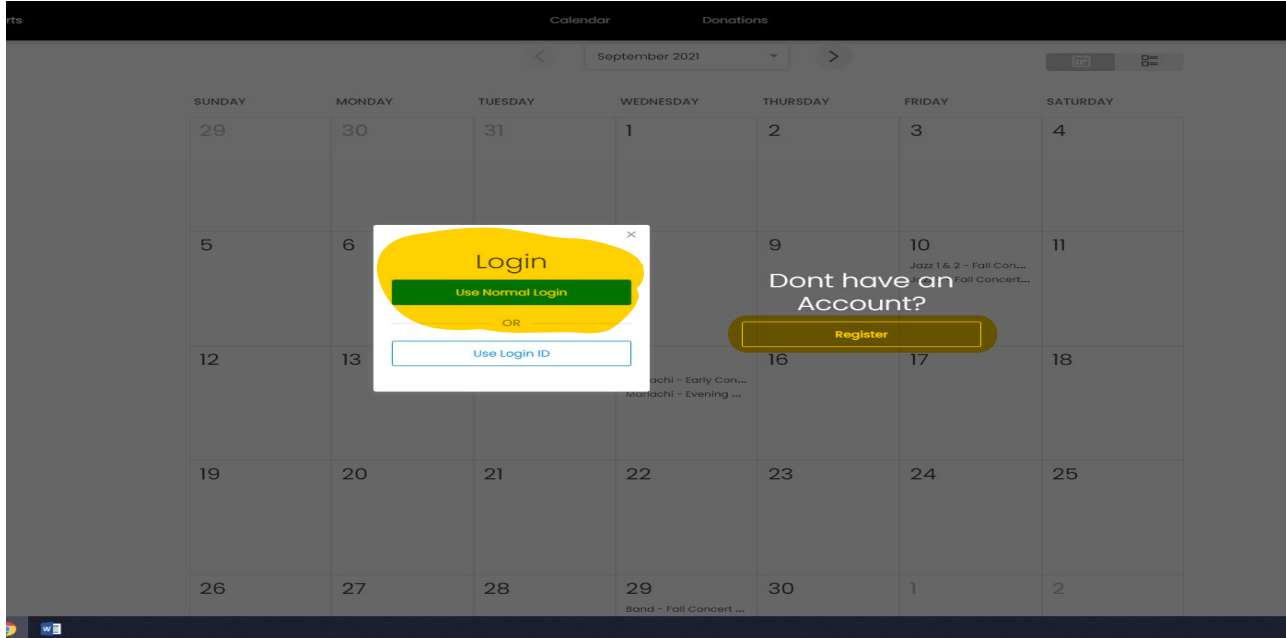
1 - Step one is to make sure that your PFA donation is connected to your Box Office account. When you click on the “Buy Tickets” link from the LVA Box Office page, you should arrive at this calendar screen.

The screenshot shows a web browser window with the URL <https://www.lasvegasacademy.net/general-8>. The page title is "Las Vegas Academy of the Arts" and the navigation bar includes "Calendar" and "Donations". A "Login" button is highlighted in yellow in the top right corner. The main content is a calendar for September 2021, displayed in a grid format with columns for SUNDAY through SATURDAY. The calendar shows dates from 29 to 2. There are event listings for several dates: Sept 10 (Jazz 1 & 2 - Fall Concert, Jazz 3 - Fall Concert), Sept 15 (Mariachi - Early Concert, Mariachi - Evening Concert), and Sept 29 (Band - Fall Concert).

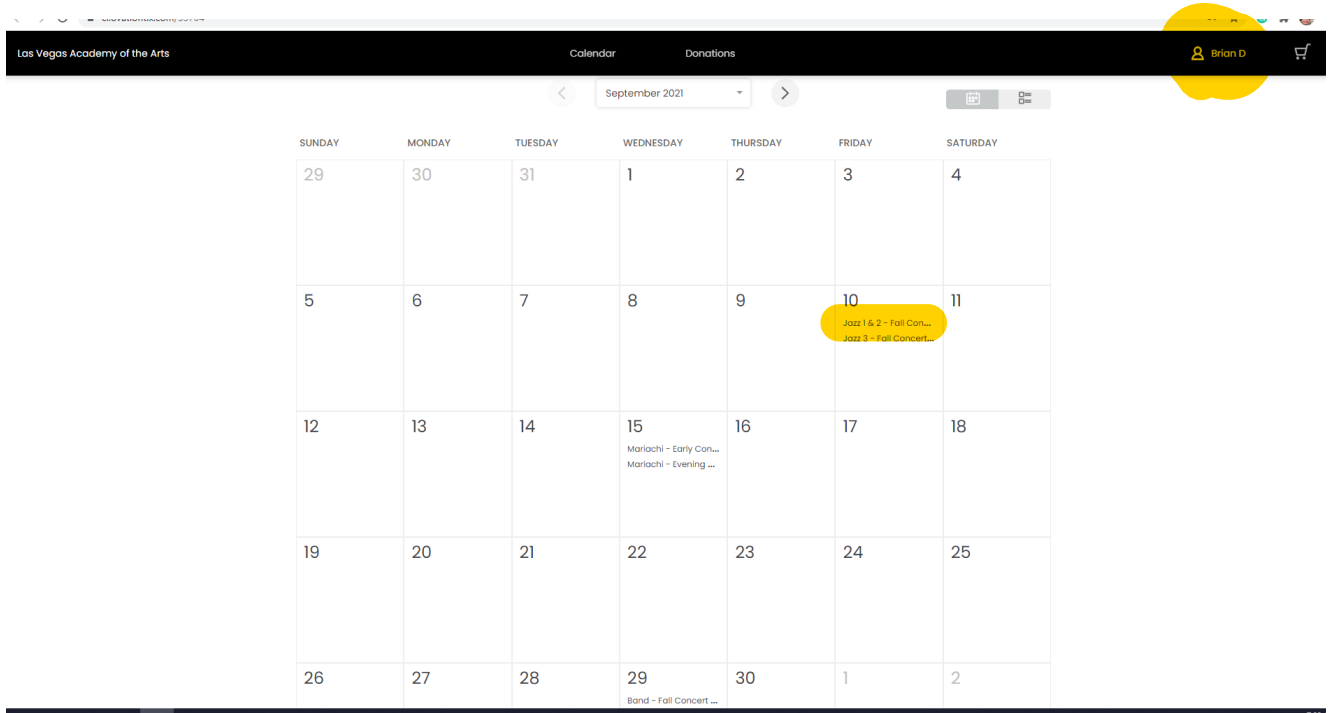
SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
29	30	31	1	2	3	4
5	6	7	8	9	10 Jazz 1 & 2 - Fall Con... Jazz 3 - Fall Concert...	11
12	13	14	15 Mariachi - Early Con... Mariachi - Evening ...	16	17	18
19	20	21	22	23	24	25
26	27	28	29 Band - Fall Concert...	30	1	2

2 - In the upper right, click on “Login”. On the next screen you can use the login you already set up, or check to see if you have an account already. Many returning families who used Vendini may have an account that was rolled over from our previous platform. You can check this by clicking on “Use Normal Login”

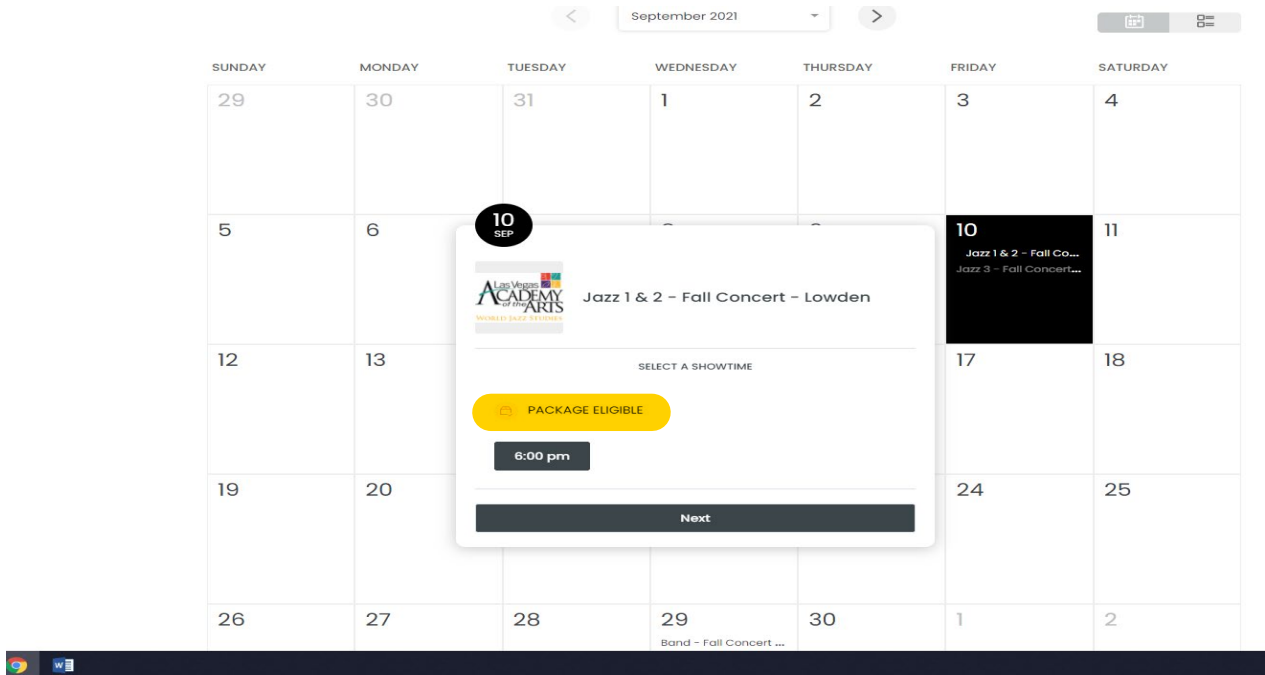
3 - Please select "Use Normal Login" if you already have an account, or think you might have one. You can follow the prompts under "Forgot Password" to set a new password. If you are new to LVA, please register a new account following the "Register" link. If you have already purchased a PFA, but did not set up an account, you should be able to register and connect that purchase to your account.



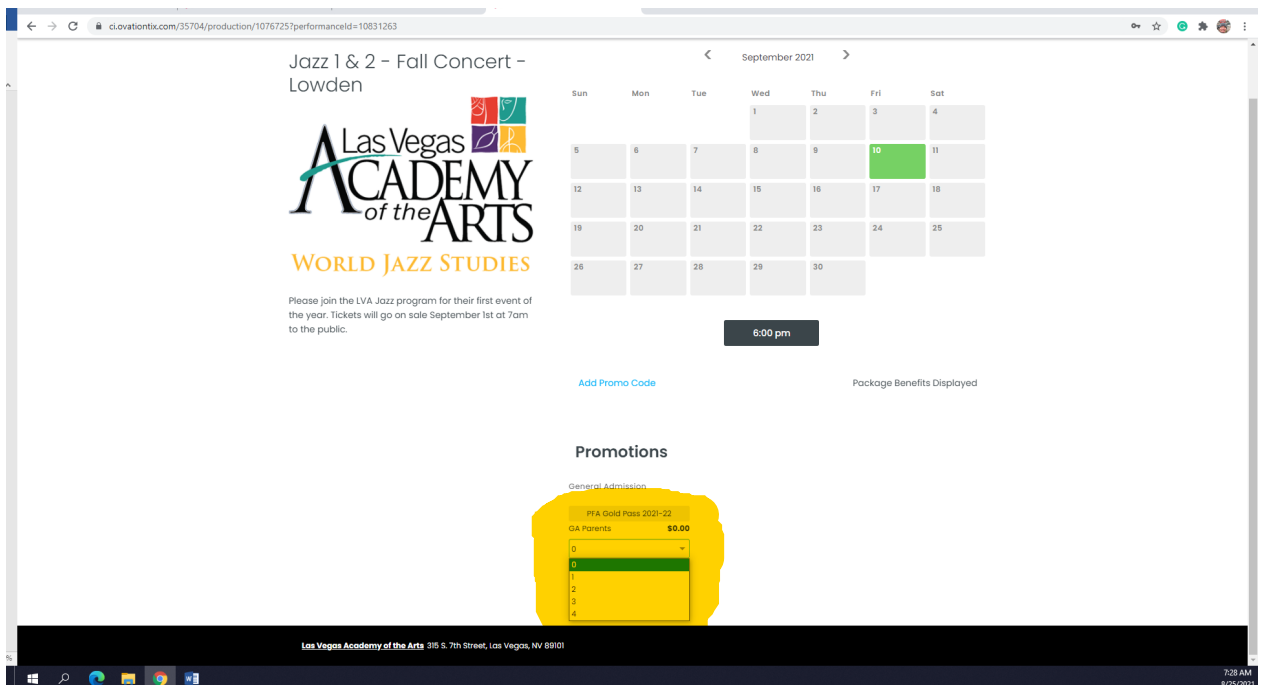
4 - Once you are logged in, your name should appear in the upper right and you can select a performance from the calendar.



5 - When you select an event, a popup screen appears and you should see "Package Eligible" above the time for the event.



6 - Once you click on next, it will display your package benefits and you can select your tickets



7 - From there you, tickets will be added to your cart, and you can proceed to checkout.